Xpressions for Parents

At the start of a new year, new parents sometimes have difficulty registering for the Xpressions App and existing parent users might forget their login details or cannot see their other child on the App. In each case, please ask your parents to try the following:

APP REGISTRATION

Please see the link below on how to register for the Xpressions App

EMAIL AND MOBILE NUMBER

If a parent has an error pop-up related to email/mobile number, please check that the school has an up to date mobile number/email address.

CANNOT SEE NEW/OTHER CHILD ON THE APP

Please ask the parent to try to log out and then back into their account by doing the following:

1. Click the 3 bars on the top left-hand corner of the App and select Settings.
2. At the bottom of Settings, click Remove my Xpressions Account.
3. On the next screen, click Logout.

XPRESSIONS APP FAQ

If parents have any further queries, the following link provides answers to the most frequently asked questions to do with the App: https://parents.groupcall.com/faqs/